



FREIGHT MANAGEMENT HEALTH CHECK

1. Does your freight forwarder offer duty reviews on past shipments to see if you are eligible for refunds? Yes No IDK
2. Does your freight forwarder provide an after hours dedicated account manager to handle critical freight issues? Yes No IDK
3. Does your forwarder offer you a duty & GST calculator to predetermine your expected customs charges? Yes No IDK
4. Has your forwarder explained cargo insurance and the risks associated with not insuring your own goods? Yes No IDK
5. Are your final invoice charges in line with your quoted price? Yes No
6. Are you getting milestone tracking updates from your forwarder? Yes No IDK
7. Is your forwarder providing you clarity on shipping terms and ensuring you have negotiated the most cost effective terms with your supplier? Yes No IDK
8. Do you have one point of communication taking care and ownership of your shipments? Yes No
9. Does your freight forwarder ask the right questions before each shipment to ensure your shipments are timely, cost effective and unexpected delays and late deliveries are avoided? Yes No IDK
10. Please provide your contact details for an obligation-free Freight Management Health Check

Full Name

Company

Address

Address 2

Suburb

State

Post Code

Email Address

Phone Number